Electronic Acknowledgement Receipt				
EFS ID:	1369627			
Application Number:	10826160			
International Application Number:				
Confirmation Number:	8619			
Title of Invention:	Mining service requests for product support			
First Named Inventor/Applicant Name:	Hua-Jun Zeng			
Customer Number:	22801			
Filer:	Brian Gerard Hart/LeAnn Sassman			
Filer Authorized By:	Brian Gerard Hart			
Attorney Docket Number:	MS1-1892US			
Receipt Date:	12-DEC-2006			
Filing Date:	15-APR-2004			
Time Stamp:	17:51:16			
Application Type:	Utility			
Payment information:				
Submitted with Payment	yes			

Submitted with Payment	yes
Payment was successfully received in RAM	\$180
RAM confirmation Number	607
Deposit Account	

File Listing:

Document Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
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1		AY6930.pdf	146778	yes			
	Multipart Description/PDF files in .zip description						
	Document De	scription	Start	End			
	Letter to Official Draft	tsman Filed P/E	1		1		
	Information Disclosure St	Information Disclosure Statement (IDS) Filed		5			
Warnings:			-				
Information:							
2	NPL Documents	AR6487.pdf	264729	no			
Warnings:					-		
Information:							
3	NPL Documents	AR6486.pdf	385250	no			
Warnings:							
Information:							
4	NPL Documents	AQ2985.pdf	501160	no			
Warnings:							
Information:							
5	NPL Documents	AQ2986.pdf	396777	no			
Warnings:							
Information:							
6	NPL Documents	AR0564.PDF	872485	no			
Warnings:					<u> </u>		
Information:							
7	Fee Worksheet (PTO-875)	fee-info.pdf	8173	no			
Warnings:							
Information:							
		Total Files Size (in bytes): 2575352					

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.